

126 White Oak Dr.
Fairfield Bay, AR 72088
June 22, 2007

2007 JUN 22 3:29

RM-11355

Federal Communication Commission (FCC)
Attn: Chairman Kevin J. Martin
445 Twelfth St. SW
Washington, DC 20554

RE: Change from Analog to Digital
Affects safety of people who have OnStar

Dear Persons:

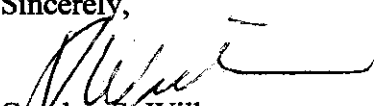
I wish to express concern and dismay over the fact that the FCC has decided to no longer require cellular providers to provide an analog cellular network. By doing this, my On-Star analog system is totally useless. This provided me with a hands-free phone, but more importantly it provided me a means to check any troubles on the car, and also to provide help in case of emergency when I might be unable to call for help myself.

I am 63 years old and can't afford a new car with digital cellular service. This car is a 2002 with 120,000 miles and well cared for. Now, after December 2007, I do not have the safety parachute I had before. If I am in an accident on a lonely road now, no one will come to my aid if I am unable to call them on my hand-held unit. The system in my vehicle will be defunct because of the FCC's decision.

I ask that you reconsider this decision as you probably did not anticipate all of us who have On-Star service as a safety feature in our vehicles and now will have this service removed from us. My only option is to purchase another vehicle with digital.

I am disappointed when this is an important service that we have purchased and we should have some government guarantee of protection. Please keep up the requirement for Analog service until there is time for people to convert to digital and for On-Star to convert to digital as well. Three more years would be adequate notice rather than in June receiving notice that our On-Star service will end at the end of the year.

Sincerely,


Carolyn S. Wilkerson
carolyn.wilkerson@evolve.com

c: On-Star

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Mrs. Carolyn S. Wilkerson
126 White Oak Dr.
Fairfield Bay, AR 72088-2733



March 22, 2007

Dear Mrs. Wilkerson,

We are writing to remind you of an important change that affects your OnStar service. For years, OnStar has relied on the analog cellular network to provide communications to and from OnStar-equipped vehicles. The Federal Communications Commission (FCC) has ruled that in early 2008, cellular carriers will no longer be required to support the analog cellular network.

As a result, starting January 1, 2008, OnStar service in the United States and Canada will be available only for vehicles that operate on the digital network. Since your vehicle's equipment is analog-only, your OnStar system will not operate on a digital cellular network. This means, in an emergency, despite what your system may indicate, you will not have a connection. *We regret that we will not be able to provide OnStar service to your vehicle after December 31, 2007.*

Until that date, your OnStar service, including Hands-Free Calling, will continue month to month through December 31, 2007. The credit card we have on file for you will be billed each month until November 30, 2007. If you have a renewal question, please call 1.866.248.1966.

We sincerely regret any inconvenience this change in technology may cause you. And we want you to know that many 2006 and 2007 GM models are available with the digital network capability required for OnStar after December 31, 2007. Thank you for your continued loyalty to OnStar.

Sincerely,

OnStar Subscriber Services

P.S. For more information on the FCC ruling, including Frequently Asked Questions, please visit onstar.com/digital-transition.


Account Information
Plan: Safe & Sound
Vehicle: 2002 Chevrolet Venture
Account Number: 005-4812-900
VIN: 1GNDV13E02D240426

MONTHLY RENEWAL

*Your OnStar service
will continue monthly
through December 31, 2007.*

**For questions,
call 1.866.248.1966:
Monday-Friday,
8 a.m.-9 p.m. EST;
Saturday-Sunday,
8 a.m.-5 p.m. EST.**




Carolyn Whitson
126 White Oak Dr.
Fairfield Bay, AR 72068-2733

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FCC Mail Room

